

## **TIVOLI VICTORIA ELECTED BY TRIP ADVISOR AS BEST HOTEL IN EUROPE IN THE CATEGORY OF RELAX & SPA**

**The Tivoli Victoria has been voted one of the best international hotels after figuring among the winners of *Trip Advisor's Travelers' Choice 2010 Awards*, the largest source of unbiased hotel reviews in the world. In the category of *Relaxation/Spa*, the hotel took 1<sup>st</sup> place in the TOP 10 in Europe and was 4<sup>th</sup> in the TOP 10 internationally.**



Trip Advisor has the largest community of travellers in the world with more than 25 million visitors a month. Winners are chosen through a combination of the highest classifications from travellers and the Trip Advisor popularity index, a measure of overall satisfaction.

"This award is recognition of the dedication of our staff who are always ready to deal with all guest needs and also as a result

of the excellent quality of service provided by the hotel. It is also a reason for particular pride for Tivoli Hotels & Resorts, for the Algarve and for Portugal", stated Mário Candeias, general director of the Tivoli Victoria.

The Tivoli Victoria is the first property in the Tivoli Hotels & Resorts chain which has been purpose built from the ground up. The hotel opened to the public in March 2009 and has already notched up numerous important awards. Last week it was the winner of the Portuguese Tourism Board award in the category of Best New Private Project and in September 2009 it won the award for Best Real Estate Project in the category of Tourism, at the "SIL National Real Estate Awards 2009".

Inspired by concepts of timelessness and style, the hotel has been designed to meet the needs of the most demanding of guests in the golf, leisure and meetings and events segments. It also enjoys a privileged location in Vilamoura overlooking the Victoria Golf Course.

**TIVOLI**  
COLLECTION  
**VICTORIA**  
VILAMOURA  
GOLF RESORT·CONFERENCE  
& ELEMENTS SPA  
BY BANYAN TREE

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Press Release  
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The Tivoli Victoria also has an Elements Spa by Banyan Tree, a Spa concept based on pure luxury in the best oriental tradition. Covering approximately 1,200 m<sup>2</sup> the spa has an indoor treatment pool (vitality pool) with a panoramic view over the sea. The extensive facilities include sauna, Jacuzzi, hydro-massage, seven treatment rooms and relaxation areas, all decorated in a style of true Asian luxury. In order to ensure the quality of service, all therapists are fully trained at the Banyan Tree Spas in Thailand and most are Thai nationality.

Of special note also is the EMO restaurant on the top floor of the hotel. With a menu designed by our executive chef and in a contemporary atmosphere with a minimalist touch you'll definitely want to enjoy some stimulating table conversation while you embark on a delicious adventure of the best in wining and dining. Serving traditional but contemporary and more daring Portuguese cuisine, which is above all healthy and where the natural tastes and aromas are preserved through gentle seasoning and subtle low-temperature cooking. The art of Adelina Lopes with "Unusual Objects", Portuguese Blue Tiles, together with the surprising design of the FLOS chandeliers are also ingredients which contribute to the special and inspiring atmosphere which makes EMO an experience to be lived. A restaurant for real EMOtions.

**About Tivoli Hotels & Resorts**

*The Tivoli Hotels & Resorts chain is part of Espírito Santo Hotels and currently operates 13 properties in Portugal and 2 in Brazil. With over 75 years of experience, Tivoli Hotels & Resorts differentiates through the range of unique experiences offered to guests and its innovative and excellent service. In Brazil, the Tivoli São Paulo – Mofarrej stands out for its luxury and style, while the Tivoli Eco Resort Praia do Forte is a clear reference point in Brazilian hotels.*

*Tivoli is a member of **Global Hotel Alliance**. Based on the airline alliance model, Global Hotel Alliance is the world largest alliance of independent hotel brands. It uses a common technology platform to drive incremental revenues and create cost savings for its members, while offering enhanced recognition and service to customers across all brands. GHA currently comprises of Anantara, Doyle Collection, First, Kempinski, Leela, Marco Polo, Mirvac, Omni, Pan Pacific, PARKROYAL, Shaza and Tivoli encompassing over 260 upscale and luxury hotels with 60,000 rooms across 47 different countries.*

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